

Hovis, Jennifer

From: CC Grisham <[REDACTED]>
Sent: Friday, October 02, 2015 12:15 PM
To: Stalcup, Dana
Cc: Charles Curtis Grisham Jr.; Hovis, Jennifer
Subject: Re: FOIA requests with pending issues that should be closed

Dana, would you be open to discussing with me sometime the archaic FOIAonline system and its significant usability issues? I think I could help make this better for the public's use, and I doubt you have gotten the people's money's worth from the contractor who put this together and maintains it. I had so much trouble just downloading and saving the 247 documents recently provided me on the site. I found the application's behavior inexplicable, and I use to work in the web interface arena. I can explain if you are interested in my suggested improvements.

Curt

On 30Sep, 2015, at 04:40, Stalcup, Dana <Stalcup.Dana@epa.gov> wrote:

Thanks - I will follow up with our FOIA office and try to get these changes made. I really appreciate your follow up. Have a good day. - Dana

Dana Stalcup

Director, Assessment and Remediation Division OSWER/Office of Superfund Remediation and Technology Innovation (OSRTI) Desk – 703-603-8702 Cell – 202-309-5473

-----Original Message-----

From: CC Grisham [mailto:[REDACTED]]
Sent: Tuesday, September 29, 2015 9:55 PM
To: Stalcup, Dana
Cc: Charles Curtis Grisham Jr.
Subject: FOIA requests with pending issues that should be closed

Dear Dana:

1) Please see EPA-HQ-2015-003887; I did pay this invoice of \$112.00 and I would appreciate my payment's being reflected in FOIAOnline and "Total Amount Owed" changed to \$0.00;

2) EPA-HQ-2014-005125 & EPA-HQ-2014-003257: these need to be marked "Closed" instead of "Assignment" as previously mentioned to you April 17, 2015.

Thanks,

Curt